



Transportation Safety
Healthcare Waste Management
Dangerous Goods Safety Advisors

INDEPENDENT SAFETY SERVICES LTD—Transportation

At ISSL a range of transportation safety services have been developed to support a wide variety of businesses.

The type of services we offer are as follows:

- ◆ Driver Safety Training
- ◆ Dangerous Goods Safety Advisor Service
- ◆ Tour Operator Services



Driver Safety Training

Independent Safety Services has many years experience in Driver Safety Training and an enviable record in claims reductions, both cost and frequency. Health & Safety legislation applies to on-the-road work activities, as to all work activities and the risks should be effectively managed within a health & safety system. The Department for Transport takes the view that employers should provide a Driver Assessment & Training programme to achieve compliance with the above. Over 95% of road traffic accidents are caused by driver error. Statistically, company vehicle drivers are 49% more likely to be involved in accidents than other drivers.

Independent Safety Services can help with all aspects of this, by providing tailor made training programmes, including;

- Training programmes tailored to individual requirements - we have a national network of instructors.
- Defensive Driving
- Driver Assessments (overt/covert)
- Driver Safety Training (all types of vehicle)
- Driving Assessor/Instructor courses
- Personal Safety Courses (for vulnerable drivers)
- Fleet Risk Management (Safety Management Systems)
- Driver CPC Training (Bus & Truck)
- On-line driver training/ risk assessment packages

Dangerous Goods Safety Advisor Service

The carriage of dangerous goods is a complex and strictly regulated operation. Carriers and Consignors (senders) of dangerous goods are required by the Carriage of Dangerous Goods and Use of Transportable Pressure Equipment Regulations 2009 to appoint an examination qualified Dangerous Goods Safety Advisor (DGSA).

Independent Safety Services Limited acts as DGSA for numerous organisations throughout the UK.

We offer a comprehensive solution to all dangerous goods transportation issues, including radioactives and infectious materials.

Dangerous Goods Safety Advisory (DGSA) Services:

- Full dangerous goods advisory services
- Comprehensive auditing of all dangerous goods related activities
- Completion of annual reports
- Contractor auditing
- Advice on development of new products designed to carry dangerous goods
- Assistance with reportable incidents concerning dangerous goods
- Development of dangerous goods policies and procedures DGSA, ADR and 'general awareness' training and implementation



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Tour Operator Services

Under UK legislation, Tour Operators have a 'due diligence' responsibility for the safety of their customers whilst on holiday. Coach Operators engaged to transfer customers between airport and resort and provide transportation for day trips and excursions, need to demonstrate adequate safety standards. These standards will be based on safety legislation and best practice in the UK and will usually be embedded in a code of safety practice issued by the Tour Operator to the transport providers.

It will often be necessary to audit the Coach Operators to establish that safety standards are acceptable, using the code of safety practice as the benchmark.

Acting on behalf of many of the major UK Tour Operators, ISSL Consultants have travelled the world extensively, conducting transportation safety audits and developing safe practice codes, which will incorporate:

- Licensing requirements
- Management competency
- Vehicle roadworthiness
- Driving standards
- Monitoring drivers hours
- Provision and use of seat belts
- Emergency/breakdown procedures

Our services also include training for resort staff and emergency response for vehicle accident investigations.

Vehicle Safety Inspections

Vehicle Safety Inspections are an essential element in establishing suitability of your transport providers, in the UK or overseas.

Our engineers can carry out vehicle inspections either on site, by prior arrangement with the vehicle operator, or on vehicles in service, at appropriate and convenient locations, again with the operator's prior consent. The scope and standard of these inspections is similar to that required by statutory annual vehicle tests for passenger and goods vehicles in the United Kingdom, subject only to the facilities available on site. In-service safety inspections also include a check of all vehicle and passenger safety equipment required in the country of operation.

All of our vehicle inspectors are fully qualified and experienced road transport engineers and are members of relevant professional bodies such as the Institute of Road Transport Engineers. Our Team Leader is an Incorporated Engineer who also conducts accident and equipment failure investigations and is registered with the Law Society as an Expert Witness.

A comprehensive and structured report on the safety standard achieved is prepared on each vehicle checked, this being normally completed as part of the inspection procedure. A summary of the engineer's findings is issued, highlighting any significant failure of safety standards, recurring faults or deficiencies observed and suggested items for action.

Accident Investigations

Independent Safety Services Ltd operates a network of highly trained investigators including senior Vehicle Engineers/Examiners and former Police Accident Investigators, based in various locations throughout the United Kingdom.

We are able to attend the scene of an accident anywhere in the world at short notice to begin investigations, prepare technical reports and provide expert witness services at any subsequent court hearings.

Over many years, we have been assisting the legal profession, insurers and tour operators, offering a wide range of safety auditing, 'roadside' vehicle examination and accident investigation services.

"3M UK Plc has a current fleet of approximately 800 vehicles and has worked for over 25 years with Independent Safety Services, who have administered and provided Defensive Driving courses to our Company car drivers over this period .

The courses have always been well received by our employees.

We believe that this programme has been instrumental in helping 3M UK Plc to achieve a reduction in our accident rate of approximately 35%, which has been maintained—with a consequent avoidance of risk of injury to our employees and other road users."

*Martin Dobson, 3M,
Insurance Manager.*

